

Dear Home and Community-Based Services (HCBS) Provider,

This communication is being sent as an update to the previous communication below to clarify the dates that Residential Habilitation claims for procedure code T2016 were reprocessed by the fiscal agent.

Affected claims were reprocessed 11/19/2021 and 11/23/2021.

Thank you,

Department of Health Care Policy & Financing

Dear Home and Community-Based Services (HCBS) Provider,

Issue Resolved - Residential Habilitation Claims for T2016 Paid at Incorrect Rate

The issue impacting Residential Habilitation claims for procedure code T2016 described in the communication below was resolved 11/16/2021 and affected claims were reprocessed on 11/19/2021.

Claims to be Adjusted for Additional Payment

More information will be provided in future communications on any additional ARPArelated claims reprocessing.

Thank you,

Department of Health Care Policy & Financing

Dear Home and Community-Based Services (HCBS) Provider,

This communication is being sent as an update to the previous communication below to clarify which claims will be reprocessed by the fiscal agent versus those that must be adjusted by the provider to receive additional payment.

Claims to be Adjusted for Additional Payment

The fiscal agent will reprocess affected HCBS provider claims in the next few weeks that have an increase due to the American Rescue Plan Act (ARPA) rates. **Only claims that were billed with the higher rate can be reprocessed**. Providers are instructed to submit an adjustment with an adjusted billed amount for claims billed at the original lower rate without the increase.

As a reminder, providers should refer to <u>Operational Memo Number OM 21-071</u> for more information on impacted services, billing instructions, and the total percentage increase for each service.

Residential Habilitation Claims for T2016 Paid at Incorrect Rate

Some HCBS Residential Habilitation claims subject to the Denver Minimum Wage Rate for procedure code T2016 were paid at the incorrect rate. Reference the following:

- Individual Residential Services and Supports (IRSS) T2016 claims billed with the U3, TG and 22 modifier combination were paid at an incorrect rate of \$238.37 due to a recent update. The correct rate is \$283.87.
- Individual Residential Services and Supports/Host Home (IRSS/HH) T2016 claims billed with the U3, TG and TT modifier combination were paid at an incorrect rate of \$72.97 due to a recent update. The correct rate is \$205.97.

Providers are reminded that for the Denver Minimum Wage Rate the county of residence is

based on information recorded on the member's profile in the Colorado Benefits Management System (CBMS), which is then transmitted to the Colorado interChange.

A resolution to this issue is in process. More information will be provided in future communications.

Thank you,

Department of Health Care Policy & Financing

Dear Home and Community-Based Services (HCBS) Provider,

Effective November 1, 2021, the Colorado interChange was updated with a temporary rate increase for some HCBS waiver benefits in response to the COVID-19 public health emergency. A temporary 2.11% rate increase will be applied to impacted services retroactively to April 1, 2021 and will be in effect through March 31, 2022.

Providers should refer to <u>Operational Memo Number OM 21-071</u> for more information on impacted services, billing instructions, and the total percentage increase for each service.

Affected claims will be reprocessed in the coming weeks. More information will be provided in future communications.

Thank you,

Department of Health Care Policy & Financing

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